



# PRESS ADVISORY

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**19 September, 2012**

**EVENT:**

Press Briefing – Updates by the Complaints Commissioner/Ombudsman on his approach to investigating complaints; the process leading to laying a Special Report before the House of Assembly; and the two most recent Special Reports that were laid on the Table in the House of Assembly.

**BACKGROUND:**

The Complaints Commissioner is a constitutional post, the holder of which is appointed by the Governor acting after consultation with the Premier and the Leader of Opposition. The Commissioner is responsible for reporting on the investigation of complaints considered, including a summary of how they have been resolved, his findings and recommendations; appointing mediators where appropriate to help resolve disputes; promoting public awareness of the role of the office and encouraging all public officers and public authorities to respond constructively and helpfully to complaints made directly to them as outlined by the Complaints Commissioner Act of 2003.

**DATE:**

Monday, 24 September, 2012

**TIME:**

2:30 p.m.

**VENUE:**

The Complaints Commission #80 Main Street. Located 2<sup>nd</sup> Floor JR O'Neal Pharmacy Building, next to old Post Office.

**SPEAKERS:**

Complaints Commissioner  
Mr. Elton Georges, CMG, OBE

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