

Our Mission

Our mission is to receive and deal properly with complaints against government agencies according to law, including carrying out thorough, impartial investigation of eligible complaints and recommending corrective action where such is indicated.



**SUBMIT YOUR COMPLAINT TO THE
COMPLAINTS COMMISSIONER
(OMBUDSMAN)
TODAY!**

**YOU CAN SUBMIT YOUR COMPLAINT VIA
OUR WEBSITE, BY EMAIL, LETTER, FAX OR
BY COMING INTO OUR OFFICES IN PERSON.**

WE ARE COMMITTED IN PARTICULAR TO:

Independence
Impartiality
Integrity
Accessibility
Professionalism
Fairness

Courage in Investigating matters in stating findings and in making recommendations

Get In touch with us

Tel: 284 468-5123
Fax: 284 468-5082

Make your Complaint Privately
by emailing us at:

complaints@ombudsman.vg
complaints@gov.vg

You may submit your complaints electronically
via our website at:
www.ombudsman.vg

**Have you persistently
referred a grievance to
a Government agency
without any resolution
or response?**



**You have a Right
to Complain!**

The
Complaints Commissioner
(OMBUDSMAN)

May be able to help YOU!

www.ombudsman.vg

